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SUBSIDIARY LEGISLATION

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O. 26/2003

**WATER AND SEWERAGE (RATES  
AND SERVICE QUALITY) ORDER**

*made under sections 49 and 50*

Citation.

1. This Order may be cited as the Water and Sewerage (Rates and Service Quality) Order 2003.

Rates charged  
governed by  
section 48 of  
Act;  
monitoring and  
regulating  
service quality.

2. I hereby fix –

- (a) 1<sup>st</sup> August, 2003 as the date upon which the rates to be charged by a public supplier shall be governed by section 48 of the Act; and
  - (b) 1<sup>st</sup> August, 2003 as the date from which the Public Utilities Commission shall be responsible for monitoring, regulating and enforcing service quality and dealing with customer complaints.
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